Kobylnica, 19.08.2025

GENERAL TERMS & CONDITIONS

- Cross-border transport takes place in conformity with the CMR Convention.
- Prices are exclusively offered by us in writing and acceptance can take place up to 14 days after the date of the offer.
- Our rates are based on the current cost level for vehicles participating in the transport (prices for Diesel oil, road taxes, salaries, etc.).
- We require a prior notification time for each and every loading action of a trailer or combination of at least 24 hours.
- In case of cancellation of a shipment after 12.00 PM on the day prior to pick-up, we are compelled to charge a fee of at least 600 Euro, plus travel costs, if the vehicle has already started its journey to the loading location (based on the rate per kilometer as specified in the order).
- We only carry out transport contracts without pallet exchange. No hazardous goods. No high value electronics.
- Our Transport fee includes 2 loading hours and 2 unloading hours. (for full truck load) Any additional (waiting) time costs 60 Euro per hour or part of an hour. Loading location and unloading location must be accessible for an international truck and trailer and/or combination.
- Loading and/or unloading equipment must be present at the (un)loading facilities.
- Manual loading/unloading of goods by our driver costs 1.50 Euro per pallet.
- Additional loading or unloading not agreed in the order will incur a cost of 75 Euro + an additional surcharge for kilometers travelled according to the agreed rate.
- The dimensions of our equipment are approximately: o Mega-trailer LXWXH 13.60 x 2.48 x 3.OO with lifting roof o Road Train L x W x H 2 x 7.75 x 2.48 x 3.OO with lifting roof.
- Maximum weight of the load for a Mega trailer: 24 ton.
- Maximum weight of the load for a Road train: 22 ton.
- Invoicing procedure: to be agreed upon prior to acceptance of shipment.
- Terms of payment 30 days, unless previously agreed upon.

Normal procedure about waiting hours is normally during the day (10 hours per day) and at a maximum of 600 Euro per day. It is also agreed in our general rules.

Max 2 hours for loading / 2 hours for unloading. Extra waiting costs 60 Euro per hour / max. 600 Euro per day.

Indeka sp. z o.o. (dawniej: Przedsiębiorstwo Transportowo-Spedycyjno-Usługowe „Indeka Iwona").

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